Communicating Place: Empowering Communities through Strategic Storytelling



We work across the local council sector



















BATPC

of Town & Parish Councils







of Local Councils















WORCESTERSHIRE



Local Councils Association















County Durham Association of Local Councils





of Local Councils



We help local councils with communications, community engagement and information compliance.

Social media

Communications Strategy

Crisis Comms

Surveys and Consultations Al Tools and Best Practice

Internal Communications

Training and Workshops



We help local councils with communications, community engagement and information compliance.

GDPR Audits and Risk Assessments

GDPR Policies and Best Practice

Training for Council Officers and Councillors

Tools and Templates

FOI and GDPR advice and support

Before we get to my presentation...



The 2025/26 AGAR means councils have to declare GDPR compliance.

Is your council ready?



Introducing AGS Assertion 10

- New AGS Assertion 10 is being introduced in the 2025/26 AGAR (previously covered under Assertion 3).
- The new Assertion 10 focuses on digital governance,
 UK GDPR compliance, and website/email standards.
- This includes web accessibility compliance, councilowned email accounts and adopting .gov.uk domains
- All councils must confirm their compliance with UK GDPR and the Data Protection Act 2018

AGS Assertion 10: UK GDPR and DPA Compliance

Under AGS Assertion 10, councils must:

- Comply with their legal and statutory obligations under UK GDPR and the DPA 2018
- Process personal data lawfully, fairly, and in line with the prescribed data protection principles
- Recognise their role as both a Data Controller and a Data Processor

AGS Assertion 10: UK GDPR and DPA Compliance

To achieve compliance, councils are recommended to:

- Carry out data protection audits, mapping personal data being processed and carrying out data risk assessments.
- Provide regular data protection compliance training for council staff and councillors.
- Have appropriate information compliance policies and ways of working in place that reflect how the council operates.

"Ticking a little box to confirm GDPR compliance is the same as ticking a box that says: I comply with the Highway Code!"



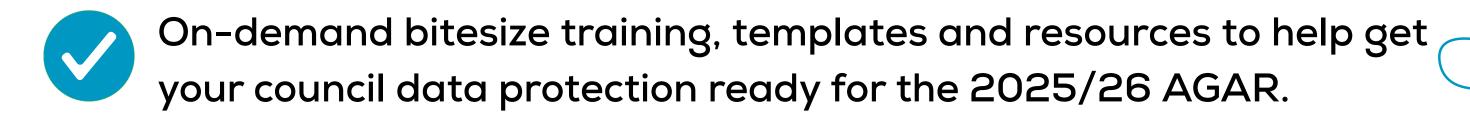
Breakthrough Communications is delighted to announce

The Local Council Data Protection Compliance Kit



"Clarity, confidence and compliance, all in one place. Get peace of mind, reassurance and save time. Everything your council needs to get GDPR-ready for the 2025/26 AGAR and beyond, without the stress."

The Data Protection Compliance Kit?





Regular live and on-demand training events for clerks, council staff and councillors, with certificates supplied.



- Monthly practitioners' UK GDPR masterclasses, covering worth specific council data protection compliance topics.
- Live drop-in 'clinics' with expert advice on AGAR GDPR and data protection compliance preparation.



Total value: £1,200. Councils can buy for just £695. Before 30th June 2025: Just £495!

The Local Council Data Protection Compliance Kit

Launches on 1st July 2025, valued at £1,200, but we'll be selling 12 months' access for just £695.

Pre-register by 12pm on Monday 30th June 2025 and save £200, and get access for just £495.

The first 15 councils to register will also get a bespoke compliance report for your council, and two hours 1-2-1 bespoke advice (worth £295).



Communicating Place Empowering Communities through Strategic Storytelling



The Role of Communication in Place Shaping

- If people don't know, they can't care
- What you say about your work matters as much as the work itself
- Communication and community engagement drives trust and support

What's the Story of your Place?

Identity Isn't Abstract. It's Strategic.

Listening Before Talking

Trust is Built Through Consistency

Communication and Engagement that Drive Action

From Passive Residents to Active Partners

If your council doesn't shape the Narrative, someone else will

Test